AIA GENERAL INSURANCE (HONG KONG)

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FIRST NOTICE OF LOSS — PROPERTY CLAIM SUBMISSION FORM

Claim Number: **CLM-2026-118486** Date of Submission: **18/09/2026**

IMPORTANT NOTICE: This form must be completed in full and submitted within 60 days of the date of loss. Failure to provide complete and accurate information may result in delay or denial of your claim. All statements made on this form are subject to verification. If you need assistance completing this form, contact our Claims Department at +852 2232 8888.

Section 1 — Claimant Information

Full Name of Claimant	Wong Ka Man
Phone Number	+852 9876 5432
Email Address	km.wong@email.hk
Policy Number	HO-55641402

Section 2 — Insured Property

Street Address	Flat B, 23/F, Tower 3, The Harbourside, 1 Austin Road West
City	Tsim Sha Tsui
State	Kowloon
ZIP Code	

☐ This is the claimant's primary residence

☐ Claimant was present at the property at the time of the incident

Section 3 — Incident Details

Date of Incident	15/09/2026
Time of Incident	Approximately 1:30 PM
Type of Incident	Wind Damage

Description of Incident	On 15/09/2026, during Typhoon Signal No. 10, sustained winds shattered the floor-to-ceiling window panel in the living room facing Victoria Harbour. Wind-driven rain flooded the living room and open-plan kitchen area before the claimant could secure temporary boarding. The typhoon also caused the air conditioning external unit on the balcony to be ripped from its mounting bracket and smash into the balcony railing.

Emergency Response

Police Report Filed	No
Police Report Number	N/A
Emergency Services Called	No
Temporary Repairs Made	Yes
Temporary Repairs Description	Temporary tarps placed over damaged roof sections to prevent water intrusion; loose debris cleared from property; damaged windows boarded up.

Section 4 — Damage Inventory (Currency: HKD)

#	Category	Location	Description	Estimated Cost	Repair / Replace
1	Structure - Windows	Living Room	Floor-to-ceiling double-glazed window panel shattered, aluminium frame buckled	HK$65,000.00	Replace
2	Structure - Flooring	Living Room & Kitchen	Engineered timber flooring warped from wind-driven rain flooding, 45 sqm affected	HK$88,000.00	Replace
3	Structure - Balcony	Balcony	Air conditioning external unit torn from bracket, railing bent and glass panel cracked	HK$42,000.00	Replace
4	Personal Property - Electronics	Living Room	65-inch television, home theatre receiver, and gaming console damaged by rain	HK$35,000.00	Replace
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Section 5 — Claim Totals

Total Structure Damage	HK$195,000.00
Total Personal Property	HK$35,000.00
Total Additional Living Expenses	HK$0.00
TOTAL CLAIM AMOUNT	**HK$230,000.00**

Section 6 — Declaration and Signature

I, the undersigned, hereby declare that the information provided in this claim submission form is true, complete, and accurate to the best of my knowledge. I understand that any false or misleading statement may result in the denial of this claim and may constitute an offence under the Insurance Ordinance (Cap. 41) of Hong Kong. I authorise AIA General Insurance (Hong Kong) and its appointed agents to investigate the circumstances of this claim, including but not limited to obtaining reports from the Hong Kong Police Force, medical providers, and other relevant third parties. I consent to the release of any information necessary for the processing of this claim in accordance with the Personal Data (Privacy) Ordinance (Cap. 486). I acknowledge that submitting a fraudulent insurance claim is a serious offence under the Theft Ordinance (Cap. 210) and the Crimes Ordinance (Cap. 200) of Hong Kong and may result in criminal prosecution, substantial fines, and imprisonment. I affirm that this claim is made in good faith and that all supporting documentation provided is genuine.

Wong Ka Man

Signature of Claimant

18/09/2026

Date

FOR INTERNAL USE:
Adj. _____ Supv. _____ SIU _____